



Maritime and Coastguard Agency

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Kay Faulkner
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20 December 2001

Dear Kay

Re: NAVMASTER ARCS CHARTS

Thank you for your e-mail of 19th December 2001 I will of course be willing to give a testimonial to PC Maritime on how the Navmaster Arcs Chart system have assisted the MCA the UK Emergency Response arrangements. Please see text below:-

"The Maritime and Coastguard Agency is the UK's Maritime Administration which is responsible for developing promoting and enforcing high standards of marine safety, minimising loss of life amongst seafarer and coastal users, responding to maritime emergencies 24 hours a day and minimising the risk of pollution of the marine environment from ships and where pollution occurs minimising the impact on UK interests.

The Maritime and Coastguard Agency realised that in emergency response situations the delivery of accurate information of UK charts is of prime importance in assessing a developing or actual incident situation. For this reason the MCA took the decision to further enhance their capability in the decision making process by giving immediate access to Navmaster charts to the front line MCA officers responsible for search and rescue, counter pollution and salvage operations. This further improves the information available to them during emergency response scenarios.

The MCA therefore equipped all the front line officers with the Navmaster Arcs chart system, which is available on the laptop computers the officers carry. Experience using the Navmaster Arcs chart system has proved to be invaluable particularly during out of hours when the on call officers are faced with developing emergency situations. These officers have available to them all Navmaster charts which cover UK and near continental waters, so that, if for instance there is a drifting vessel or a vessel which has grounded a comprehensive overview of the area where that vessel is, can be gained at a very early situation.

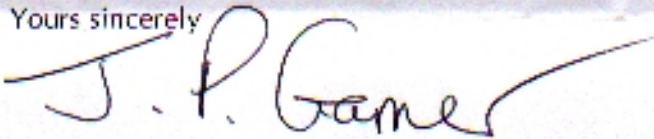
To support the front line officers in the efficient and effective use of Navmaster charts the MCA also asked PC Maritime to run two training sessions with MCA staff in our offices. The benefit from that training is that all the MCA officers equipped with the Navmaster system now have a



very comprehensive understanding of the capability and full potential of the Navmaster programme. The tutorial available within the system is very useful but the comprehensive training session provided PC Maritime provided a consistent and very comprehensive overview for all the MCA team.

The net result is that the MCA officers who are frontline within the UK's Emergency Response Team dealing with developing or actual incidents concerning search and rescue, counter pollution or salvage, now have a very useful tool which gives them accurate charted information very quickly and further enhances the decision making process. I would therefore wholeheartedly recommend the Navmaster system to any other company or Agency who are considering the use of Navmaster charts in similar situations."

Yours sincerely

A handwritten signature in black ink, appearing to read "J. P. Garner". The signature is written in a cursive style with a long, sweeping underline that extends to the right.

John P Garner
Head of Operations
Directorate of maritime Operations